



MyChart serves as a secure patient portal, allowing individuals to conveniently manage their health information. Within **MyChart**, patients can place refill requests, view test results, schedule appointments, review after-visit summaries, pay bills, and communicate directly with their care team.

Downloading MyChart

- 1. Tap on the **Play Store** app.
- 2. Tap and enter **MyChart** in the search field.
- 3. Navigate to MyChart and tap **Install**.
- 4. Tap **Open**.

Setting up MyChart

- 5. Tap both **checkboxes** to agree to the **End User License Agreement** and **Privacy Policy**.
- 6. Tap the **Access MyChart** button.
- 7. Tap either "Turn on notifications" to enable notifications or tap "Skip for now" to avoid receiving notifications.







8. Tap "Search for an organization" to look up organizations.



9. Type **Acumen** in the search field.



10. Tap and Select "Acumen Physician Solutions."



11. Tap Add selected organizations (1) button.



12. Tap to 'Turn on biometrics' to log in to MyChart using biometric authentication, or choose 'Skip for now' to bypass this option.



Signing up for MyChart

- 13. Tap the **Sign up** button.
- 14. Tap and enter the **activation code** provided to you in your After Visit Summary.
- 15. Tap and enter your **Date of birth**.
- 16. Tap and enter **Zip code**.
- 17. Tap the **Next** button.









Note: When you access the "Set Up Two-Step Verification" page, you'll be presented with a choice: either enroll in two-step verification or opt out.

18. Tap **Continue** to set up verification.

19. Tap **Continue** to verify your email address.

20. Tap and enter the **code** that was emailed to you, then tap to **Verify.**

Note: When you reach the "Choose a Username & Password" screen, you'll have the opportunity to create your login credentials by setting up your unique username and password.

- 21. Tap and enter **username**.
- 22. Tap and enter **Password.**
- 23. Tap and Retype **Password**.
- 24. Click the Next button.
- 25.To enable email notifications, tap **Yes**; to opt out of notifications, tap **No.**
- 26. Tap and enter the **email address**.

Set Up Two-Step Verification

Two-step verification allows us to keep your account secure even if somebody knows your password. After turning on this security feature, when you log in from a new device we will ask you for an additional verification code. This will help make sure only you have access to your account.



Though we don't recommend it, you can turn off two-step verification by clicking the link below.

Turn off two-step verification













27. Tap and retype email.

28. Tap **Yes** to enable text message notifications, and tap **No** to disable notifications.

29. Tap Sign in.

Note: A welcome message will be displayed.

Logging into MyChart

30. Type your **email** for Username.

31. Type password.

32. Tap Login.

33. Tap and watch the instructional video. Alternatively, you can tap "Done" to go directly to the **MyChart homepage**.

Congratulations! You've successfully signed up for MyChart on your Android device.















